

CASE STUDY

University of Chicago Medicine

AION

VCS Intelligent Workforce Management solutions have proven successful within the healthcare industry, aiding the sector in controlling staffing costs and ensuring that compliance requirements are met easily and effectively.

The University of Chicago Medical Center (UChicago Medicine) is a nationally ranked not-for-profit academic medical center located on the campus of the University of Chicago in Illinois. UChicago Medicine has been a loyal VCS customer since 2016, utilizing AION to help manage nearly 950 employees.

Back in 2016, VCS went to work with UChicago Medicine's project management team to begin planning for implementation and onboarding services. VCS utilizes a phased approach to implementation, requiring the gathering of key scheduling and rules-based data. Of critical concern to UChicago Medicine was the need for a workforce management solution that could easily comply with the terms and conditions of their multiple collective bargaining agreements.

During the data import and configuration phase of implementation, VCS complied all



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– UChicago Medicine

scheduling rotations, employee information, payroll steps and labor laws to effortlessly produce a system ensuring compliance on every level. AION's ability to seamlessly meet UChicago Medicine's needs and effectively manage complicated pay rules was the key to implementation success.

With an implementation win checked off the list, training soon followed. VCS product specialists guided UChicago Medicine staff on everything from how to ensure adherence to all agreements to how to allow union workers to track and manage their own time—and then, UChicago Medicine never looked back.



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With the help of AION,
UChicago Medicine is experiencing true efficiency.

Since implementing AION five years ago, UChicago Medicine has experienced reduced administrative time managing schedules, vacation requests and overtime. According to Joan Archie, Executive Director at UChicago Medicine, AION provides a fair and equitable way of assigning overtime that is consistent with the provisions of UChicago Medicine's collective bargaining agreement.

"AION is a cost-competitive, easy-to-use, employee management system that improves productivity and staff satisfaction," explained Archie.

"We would most certainly recommend AION to other healthcare facilities looking for a workforce management system. Utilization of AION will result in less administrative time being expended on employee time off scheduling, allow the scheduling of work in a more efficient manner and allow the distribution of overtime in a fair and equitable way."

Labor covers 40-55% of the healthcare sector's operating costs.



The ability to manage time and labor costs within the healthcare sector is a primary concern as labor is its largest expense, accounting for anywhere from 40-55% of its operating costs. A workforce management solution is essential to controlling labor costs and improving productivity.

If your healthcare facility is looking to better manage time and attendance, streamline communication, drive employee engagement, reduce labor and overtime costs, optimize shift scheduling, manage compliance risk or increase recruiting efficiency, VCS is here to help. Contact us for a free demo to learn more about how AION can help you take full control of your workforce throughout its entire lifecycle.



4400 US Highway 9 South
Suite 3500
Freehold, NJ 07728

BOOK YOUR DEMO TODAY
888-864-4144
VCSOFTWARE.COM